



Privacy Statement

Adelaide Physio and Pilates Studio is committed to complying with the Privacy Act 1988 and the Australian Privacy Principles 2014 and the privacy provisions of all applicable legislation. This privacy statement provides notice of the standards and terms under which we protect your privacy not only in our practice but also when you visit our website.

- *Any information collected from you is for the express purpose of providing treatment to you.*
- *Your name, address, date of birth and phone number are required to address to yourself, insurance agents or lawyers, or to confirm any accounts, receipts, statements and/or correspondence regarding our services or your treatment.*
- *Only information that is deemed necessary for the present time is collected.*
- *We do correspond when necessary with your GP, Specialist or Surgeon as per your disclosure.*
- *If, for the reason of training or research, your medical information is required, your permission would first be sought and personal information de-identified.*
- *Your information is securely stored on our server which has up to the minute security protection.*
- *Your information is stored only on our premises. Hard copies are shredded and securely disposed of. Only our therapists and administration staff, who have been trained in privacy proceedings, have access to this information.*
- *Your information is available for you to inspect at any time.*
- *If any of your personal information changes, please advise us so that your information is accurate and up to date.*
- *Adelaide Physio and Pilates Studio receives data about its website visitors only when such information is provided voluntarily e.g. if a quote is requested, a purchase made or an email is sent. This information is only used to fulfil your specific request.*
- *We do not sell, trade or disclose your personal information to any third parties.*
- *Our website does not use cookies to gather information about you.*

This policy may change from time to time so please check back periodically to review this information. While Adelaide Physio and Pilates Studio takes every step to ensure and prevent unauthorised access to your information, we advise users to our website that they should be aware of the inherent risk when transmitting information across the internet.

If you have any queries regarding your privacy, please do not hesitate to ask one of our friendly staff.